



RAO Newsletter | Summer 2015

SOCIETY OF AMERICAN ARCHIVISTS' REFERENCE, ACCESS & OUTREACH SECTION

RAO's Marketplace of Ideas IV
Thursday, August 20, 3:00 - 5:00pm
#SAARAO15 | Cleveland, OH

Summer 2015 | Issue 26

Notes from the Chair

As I reflect on the past year as RAO Chair, I first want to say thank you to the RAO membership for this opportunity. It has been such a pleasure to work with the fine folks involved in RAO! This is a very active section, and it is exciting to see so many new ideas and good work being produced from our members and leaders. This Notes from the Chair article will (1) orient you to the content within this newsletter, (2) provide you with updates on RAO goals and initiatives, and (3) share some news about changes in RAO leadership.

Overview of Newsletter

This newsletter is packed with exciting content. Thank you to Greg Kocken for his work soliciting content, editing, designing, and distributing this newsletter. Within these pages you will find:

- Details about the upcoming Marketplace of Ideas, including this year's vendors and their wares (thanks to the RAO Program Committee members Rachael Dreyer, Jodi Allison-Bunnell, and Matt Herbison);
- An impressive slate of candidates for Vice Chair/Chair Elect and Steering Committee positions (thank you to the Nominations Committee members Mary Manning, Erin Lawrimore, and Alison Stankrauff);
- Updates from RAO committees and task forces. To say it has been a productive year for RAO is an understatement, and you can read about all of this good work in these updates.



Lisa Sjöberg | RAO Chair
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RAO Goals and Initiatives

In January's newsletter, I detailed the goals that RAO's leadership identified for 2014-2015. We have made significant progress in accomplishing these goals as detailed below. (Please refer to the January 2015 newsletter to see how these goals relate to SAA's Strategic Plan.)

- The RAO Section participated in #AskAnArchivist Day as a Section, with steering committee members maintaining RAO's Twitter presence throughout the day.
- The RAO Section, spearheaded by the Teaching with Primary Sources Committee, successfully proposed the formation of the SAA-ACRL/RBMS Joint Task Force on the Development of Guidelines for Primary Source Literacy. This task force will begin its work in September 2015 and two members of the RAO TPS Committee have been appointed to the task force.
- The TPS Committee is surging ahead with leading an unconference/workshop on teaching with primary sources, creating a resource bank focused on teaching with primary sources, and surveying graduate programs about the curricula and training offered about teaching with primary sources.
- The Communications and Web Liaisons continue to engage with many constituents via RAO's communications platforms to report on the work of RAO and to advocate for the value of archives.
- RAO committees and task forces continue to create tools, bibliographies, guidelines, etc. (e.g., electronic records bibliography, 23 Things wiki, TPS unconference and resource bank) that archivists can utilize in their careers.

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Notes from the Chair *(continued)*

- The RAO Program Committee has developed content for our annual section meeting that allows attendees to engage with cutting-edge concepts and perennial issues associated with reference, access, and outreach.
- The RAO Nominations Committee widely distributed the call for nominations for RAO leadership positions and has developed a top-notch slate of candidates.
- RAO continues to provide opportunities for members to participate actively in defined, professional projects through RAO committees and working groups.
- The RAO Steering Committee has made a concerted effort over the past two years to ramp up the RAO microsite to better disseminate information to RAO members and to internally document RAO processes for succession planning.

RAO Leadership Changes

A HUGE thank you to the wonderful people on the RAO Steering Committee and the co-chairs of RAO committees and task forces for their hard work in keeping RAO running smoothly this past year: Jodi Allison-Bunnell, Rebecca Bizonet, Rachael Dreyer, Shaun Hayes, Matt Herbison, Greg Kocken, Erin Lawrimore, Mary Manning, Amy Schindler, Jill Severn, and Alison Stankrauff. I'd also like to say thanks to Pam Hackbart-Dean, our SAA Council Liaison, for representing our section and being actively involved in RAO.

August is an exciting time of transition as new leaders assume their roles. I'd like to extend my thanks to Mary Manning, outgoing Immediate Past Chair. Her leadership and work on RAO has left a lasting impact, and we are grateful for her service. As we prepare to welcome two new steering committee members to RAO, we will also be bidding farewell to Jodi Allison-Bunnell and Matt Herbison. Thank you both for your work and dedication to RAO!

This summer we will also be saying goodbye to Greg Kocken, RAO Communications Liaison. Greg has done a fantastic job in this role the past two years; his strong work ethic, collaborative spirit, and creativity have been good gifts to us on the RAO Steering Committee. He will be missed!

Finally, we will have some changes to some committee/task force leadership. Amy Schindler is stepping down as the co-chair for the Electronic Records Working Group, and I am concluding my term as co-chair of the Teaching with Primary Sources Committee.

Please stay tuned to these changes over the RAO listserv and let us know if you are interested in getting involved in RAO. Wishing you all a wonderful summer and looking forward to seeing you in August!

The RAO Speedwagon is Heading to Cleveland!

Rachael Dreyer, RAO Vice-Chair/Chair Elect

If you will be at the SAA Annual Meeting, make sure you plan on participating in the Marketplace of Ideas, RAO's interactive annual event! The Marketplace happens on Thursday, August 20 from 3:00-5:00 pm and features six different booths from which to choose. You'll be able to share and swap ideas on a number of different aspects of reference, access, and outreach work. Good ideas are the best conference souvenirs—you won't want to miss this year's Marketplace! Here are some of the vendors who will set up shop at the Marketplace in Cleveland:

Andrea Bainbridge's in-store demo is "An Inside Job: Leveraging CRM Tools to Build Stronger Relationships with an Internal Donor Base." She'll be illustrating how customer relationship management software helps repositories handle donors more effectively. If donor relations are your favorite (or least favorite) part of outreach and access work, be sure to check out Andrea's booth—you'll be able to see some CRM tools in action, too!

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RAO Speedwagon Heading to Cleveland *(continued)*

will provide shoppers with an innovative look at the 23 Things program, through “23 Things...and Counting: Online Learning Platform as an Outreach Tool for Archivists.” This booth offers shoppers the opportunity to learn more about using Web 2.0 tools to help archivists with reference, access, and outreach duties. You’ll also receive free samples of how some of these tools can be used!

At Adriane Hanson’s booth, “Reference Goes Electric: Dispatches from the Virtual Reading Room,” shoppers will have a chance to discuss strategies, challenges, and opportunities involved with providing access to digital archival materials. Adriane will share some the ways in which she has been able to innovate in this relatively new area of collection access.

Emilie Hardman is another one of our vendors; she’ll be offering shoppers a sneak peak at the “Special Collections and Archives Class Request Tool” that Harvard University is using. Anyone who’s struggled to communicate with instructors over scheduling class visits will definitely want to check out Emilie’s shop!

Jack McCarthy will offer an awesome in-store demo titled, “The Historical Society of Pennsylvania’s Small Archival Repositories Project: A New Approach to Enhancing Access.” This will highlight how one organization worked to highlight hidden collections. Shoppers will gain a better understanding of some strategies that can be used to increase their own outreach efforts.

You can steal from the store at this next vendor’s shop! Abigail Nye’s booth demonstrates that theft isn’t always a bad thing! She’ll be talking on the topic of “Can I Steal that Idea?: Tips and Tricks for More Effective Social Media.” This interactive booth will send shoppers home with some ideas on how to use social media to their advantage.

As you can see, the Fourth Annual Marketplace of Ideas has an excellent roster of vendors to tempt you into thinking about reference, access, and outreach in the middle of the hot, humid Cleveland summer. The Marketplace will also include an Investors’ Corner, as well as a virtual and onsite Idea Snack Bar—this is a place where you can collaborate on solutions to reference/access/outreach issues, find partners for projects and presentations, and more!

All aboard the RAO Speedwagon—it’s going to be a good time!



Rachael Dreyer
RAO Vice Chair/Chair Elect
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Teaching with Primary Sources Unconference

Cleveland Public Library, Cleveland, OH | August 19, 2015

Would you like to learn more about teaching with primary sources? Do you want to share your primary source teaching experiences with others in an open, informal setting? Is there an aspect of teaching with primary sources you wish you knew more about but were afraid to ask?

The Teaching with Primary Sources (TPS) Committee of SAA’s Reference, Access and Outreach (RAO) Section is organizing a day-long unconference and workshop series dedicated to this topic on Wednesday, August 19.

Hosted by the Cleveland Public Library, the event will coincide with the annual SAA Conference being held at the nearby Cleveland Convention Center, but will be free and open to anyone who wishes to attend, regardless of affiliation. TPS unconference and workshop participants will not need to register for the SAA conference, nor must they be archivists. Anyone currently teaching with primary sources or aspiring to teach with primary sources -- librarians of all stripes, teachers and professors of all educational levels, museum professionals -- is invited. Students are welcome. Additionally, a full day’s attendance is not required; participants may arrive and leave at their leisure and according to their interests.

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Teaching with Primary Sources Unconference *(continued)*

While event details are still being finalized, preliminary workshop topics include strengthening teaching pedagogy, integrating archives into existing courses or educational programming, the relationship between teaching with primary sources and the Association for College and Research Library's (ACRL) Framework for Information Literacy, art-related instruction, and assessment. Discussion topics for the unconference include building relationships between archives, schools, and educators; setting teaching policies and workflows, addressing the Common Core standards, and teaching with digital primary source content. There will be opportunities for spontaneous discussion in keeping with the nature of unconferences.

Unconferences are guided by their participants, so the agenda will evolve as the TPS Committee receives registration information and discovers what people want to learn and teach. **Keep up with the latest news and register for the event by visiting the TPS Workshops and Unconference website at bitly.com/SAA15TPS**

The TPS Committee encourages you to connect with others and discuss your ideas on Facebook or Twitter with the hashtag #saa15teach

2015 RAO Leadership Candidates

Note from the RAO Nominations Committee | Mary Manning, RAO Immediate Past Chair

The RAO Nominations Committee called for nominations and created a slate of candidates for three positions: Vice Chair/Chair Elect (VC/C) and two Steering Committee Positions. We originally received eleven nominations for Steering Committee but none for VC/C. To fill the open VC/C spot, Nominations Committee asked the Steering Committee candidates to consider running for VC/C, and most candidates agreed to run.

To leave both pools large enough, most candidates agreed to run for both positions, but will only be eligible to serve on one position. To make this work, votes for the VC/C office will be counted first, and the VC/C candidate with the most votes will win that position. At that point, the winner for VC/C will no longer be eligible for the Steering Committee positions, and the two of the remaining Steering Committees candidates with the greatest number of votes will serve on that committee.

One candidate has dropped out from both races, leaving nine candidates for VC/C and ten for the two Steering Committee spots. We are thrilled to have such a large number of strong candidates for these three open positions. Thanks to all the candidates for running!

Statements from each of the candidates can be found on pages 5 - 9.

The Nominations Committee for this year consisted of the following members:

Erin Lawrimore
 Mary Manning (chair)
 Alison Stankauff



2015 RAO Leadership Candidates

Candidates for Vice Chair/Chair (1 spot) and Steering Committee (2 spots)



Kristen Chinery

Reference Archivist, Walter P. Reuther Library, Wayne State University

Education: Master of Library and Information Science, Wayne State University, 2006; Master of Arts (History), Wayne State University, 2000; Archival Administration Certificate, Wayne State University, 1999; Bachelor of Arts (History), Adrian College, 1997.

Work Experience: Reference Archivist, Walter P. Reuther Library, Wayne State University, 2013-present; Archivist/Librarian, Walter P. Reuther Library, Wayne State University, 2003-2013; Archival Consultant, National Library of Medicine, 2002-2003; Contract Archivist, History Associates Incorporated – National Library of Medicine, 2000-2002.

Relevant Service: Regional Archival Associations Consortium, Steering Committee, 2013-2016; Regional Archival Associations Consortium Grant Development Subcommittee, Chair, 2013-2016; Michigan Archival Association, President, 2012-2014; Michigan Archival Association, Vice-President/President Elect, 2011-2012; Michigan Archival Association, Treasurer, 2007-2011. Memberships in SAA, MAC, MAA, and CIRL.

Relevant Publications and Presentations: “Documenting Women’s Labor History Through Digital Resources.” Women’s History in the Digital World Conference, 2015; “Basic Archives: An Introduction to Collection Storage and Handling.” Historical Society of Michigan Workshop, 2014; “Advanced Archives: Step by Step Processing.” Historical Society of Michigan Workshop, 2013; “Preserving Windows to the Past: The Handling and Storage of Scrapbooks.” 138th Annual State History Conference, 2012.

Statement: The work of reference, outreach, and access is at the very heart of what we do as archivists. If you strip away all other responsibilities to reach the essential element of the profession, it is service. My desire to be part of RAO’s leadership is based on my belief that we, as a profession, need to focus on the importance of service in its varied forms and how it impacts all constituents – from individual researchers to the larger archival community. In particular, I would like to explore strategies that emphasize the personal connection between people and archival material. I would welcome the opportunity to contribute to these ideas through RAO’s collaborative, energized, and creative environment.



Laura Christiansen

Curator of Manuscripts and Archives, Thomas Balch Library, Town of Leesburg, VA

Education: Masters of Library and Information Science, University of South Carolina, 2004; M.A., Public History, University of South Carolina, 2004; B.A., History, Berry College, 2002; B.A., Art History, Berry College, 2002

Work Experience: Curator of Manuscripts and Archives, Thomas Balch Library, Leesburg, VA 2014 – Present; Director, Clarke County Historical Association, Berryville, VA, 2012 – 2014; Library Associate, Thomas Balch Library, Leesburg VA, 2011-2014; Public Relations and Development Officer, Handley Regional Library, Winchester, VA, 2011-2012; Head Librarian, Jean Outland Chrysler Library, Chrysler Museum of Art 2006-2011; Archivist, South Carolina Historical Society, 2005-2006 Project Archivist; South Caroliniana Library, University of South Carolina 2004 -2005

Relevant Professional Activities:

Society of American Archivists; MARAC ; Virginia Library Association; Virginia Association of Museums; Virginia History Day Judge; ARLIS-MD-VA-DC; ARLIS - NA - Standards Committee 2007-2008; Charleston Area Libraries and Museums [CALM]; Tidewater Reference Librarians Association; Librarians On Ice (Networking Group Hampton Roads VA, Founder, Coordinator 2008 -2011); South Carolina Archival Association (2002-2006) - Conference Coordinator, 2006; South Carolina History Day Judge; Fellow of the Keepers Preservation Education Fund (2004-2005); University of South Carolina Archival Students Guild (founding member) - Coordinator, Fall 2004



2015 RAO Leadership Candidates *(continued)*

Candidates for Vice Chair/Chair (1 spot) and Steering Committee (2 spots)

Laura Christiansen *(continued)*

Relevant Publications and Presentations:

Preserving Your Family Archives Seminar, Norfolk Public Programming 2009; Books, Archives and Ephemera, Oh My! Panel South Carolina Federation of Museums, 2007 ; Guest Lecturer, Teach American History Program, Summer 2006, 2010, 2011; Guest Lecturer, Summer Teacher Institute, 2010.; Reading Images: Art Libraries in Norfolk, VA, Virginia Library Association Meeting, 2011.

Statement:

I became an Archivist to share my passion for the amazing power archives have to communicate untold volumes of information about the past. My career to date has taken me to some unexpected places: I've run an operating 18th century grist mill and written press releases about YA programs while juggling processing, increasing access to and providing reference for archival collections. Two things I've discovered: archives are everywhere and only constant outreach and advocacy will keep them open and growing. When I first attended SAA's Annual Meetings, I had a difficult time finding a section that felt like "home" until I attended a RAO Section meeting. I felt welcomed, inspired, encouraged and energized by what I heard. Recently I resolved to become more actively involved in SAA and in RAO. I would be honored to serve my colleagues and to contribute to this vital part of SAA.



Su Kim Chung

Head, Special Collections Public Services, University of Nevada, Las Vegas

Education: Ph.D. Information Studies, UCLA, 2015; MLIS, UCLA, 1998; M.A. History, CSUF, 1995; B.A. History, CSUF, 1989.

Experience: Head, Special Collections Public Services, University of Nevada, Las Vegas, 2013-Present; Manuscripts Librarian, University of Nevada, Las Vegas 1999-2013; Archivist, Toyota Corporate Archives, 1998-1999.

Relevant Service: SAA: Chair, Committee on Archives, Libraries, and Museums, 2012-2014; Appointments Committee, 2012; *American Archivist* Editorial Board, 2007-2011; Program Committee, 2008 and 2001; Student Program Subcommittee, 2008; Nominating Committee, 2006-07; Manuscript Repositories Steering Committee, 2002-2004; Committee on Education and Professional Development, 2003-2006. **Conference of Inter-Mountain Archivists:** Vice-President/President Elect 2015-16; Council, 2011-2013; Council, 2002-2004; Chair, Local Arrangements and Member, Program Committee, Western Roundup, 2005.

Relevant Publications and Presentations: Lampert, Cory and Su Kim Chung. "Strategic Planning for Sustaining User-Generated Content in Digital Collections." *Journal of Library Innovation* Vol. 2, No. 2. 2011.; "Archival Finding Aids" entry in *Encyclopedia of Library and Information Sciences*, edited by Marcia J. Bates and Mary Niles Maack. 3rd edition. Boca Raton, FL : CRC Press, 2010; Ships that Pass in the Night: Evaluating Archival User Tools with a UserCentric Perspective" panel presentation at the Society of American Archivists Annual Meeting, 2007.

Statement: Among the range of sessions and sections at the SAA Annual Meeting, I find that the RAO section meeting is always the most useful to me on a personal and professional level. Not only because of the very useful tips provided in the Marketplace of Ideas, but because of the enthusiasm and energy generated by a roomful of archivists devoted to the key functions of reference, access, and outreach. I never fail to return to my institution without at least one if not two or three ideas to try out or explore further, and an appreciation that our work is one of the most essential parts of the archival profession. I would love to contribute to and help maintain this enthusiasm as part of the leadership of the RAO section.



2015 RAO Leadership Candidates *(continued)*

Candidates for Vice Chair/Chair (1 spot) and Steering Committee (2 spots)



Veronica Denison

Archivist, University of Alaska Anchorage Archives and Special Collections, Anchorage, Alaska

Education: MLIS, Simmons College, 2013; BA, Archaeology and Culture of the Ancient Near East, Religion, Lycoming College, 2011.

Work Experience: September 2013-present, Archivist, University of Alaska Anchorage Archives and Special Collections, Anchorage, Alaska.

Relevant Professional Activities: SAA member since 2012; Northwest Archivists member since 2013.

Relevant Presentations: 2015 Alaska Library Association Conference session: "Bringing the Unique into the Classroom: Incorporating Archival Materials into Library Instruction." 2015 archival instruction session: "Introduction to Archives, Archival Research, and Metadata," also includes a semester long metadata and research project with Anthropology students. 2014 Cook Inlet Historical Society Lecture Series, co-presenter: "Archives of the 1964 Alaska Earthquake." 2013-2015: several archival instruction sessions introducing students and the public to archives and primary sources.

Statement: I welcome the opportunity to be a member of the RAO leadership team, to share my ideas and to learn from others. As an archivist at the University of Alaska Anchorage Archives and Special Collections I teach classes on archival research and instruction, connecting students and the public to primary source material. I enjoy developing new ideas with professors and other archivists on different ways to bring archival material into the classroom. I provide reference services to students, faculty, staff, and the public, and believe that reference can be used as a form of outreach. I am passionate about collecting, preserving, and making accessible archival materials to all kinds of researchers, as well as educating and speaking with the public about archives. I believe RAO is an innovative platform for archivists to share and develop new ideas and I would be honored to be a bigger part of it.



Julie Judkins

Principal Archivist, University of North Texas

Education: Master of Science in Information, University of Michigan; Bachelor of Arts, English, Willamette University

Work Experience: January 2015 – present: Adjunct Faculty, College of Information, University of North Texas; April 2014 – present: Principal Archivist, Special Collections, University of North Texas; September 2009 – April 2014: Digital Archivist, Center for the History of Medicine, University of Michigan Medical School; June 2008 – August 2008: Summer Archives Intern, Dolph Briscoe Center for American History, University of Texas at Austin; September 2007 – April 2009: Assistant Librarian, Gerald Ford Presidential Library

Relevant Service: Memberships in ALA (RBMS, ACRL, LES), SAA, SHARP, and SSA. ALA Annual Poster Reviewer, 2012 – 2015; ACRL 2015 Scholarship Committee, 2013 – 2015; 2013 ALA Emerging Leader (sponsored by ACRL-LES and ACRL-Arts)

Relevant Publications and Presentations: "Innovative Ways To Use Moving Image Collections in Research & Learning," Association of Moving Image Archivists, Portland (Oregon), November 2015 (accepted); "Innovative Uses of Technology and Social Media in Reference and Information Services," Texas Library Association, Austin, April 16, 2015; "Archiving Web Content From Our Own Backyard," poster, Association of College and Research Libraries Conference, Portland (Oregon), March 27, 2015; "The Better to See You With: The University of North Texas Libraries' Artists' Book Competition," poster, Art Libraries Society of North America Annual Conference, Fort Worth, March 21, 2015; "Getting the Word Out: Strategies for Amplifying Your Library's Twitter Presence," Cross Timbers Library Collaborative Annual Meeting, Dallas, July 25, 2014; "Open (Flu) Season: A Case Study of The American Influenza Epidemic of 1918: A Digital Encyclopedia" in Library Publishing Toolkit, ed. Allison P. Brown, 2013; "Welcome to the Digital Revolution. Where Are Your Libraries?" American Library Association Annual Meeting, Anaheim, June 25, 2012

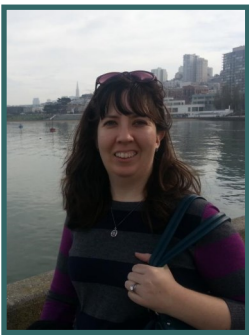


2015 RAO Leadership Candidates *(continued)*

Candidates for Vice Chair/Chair (1 spot) and Steering Committee (2 spots)

Julie Judkins *(continued)*

Statement: In the graduate course I teach on arrangement and description, I emphasize to my students that archival processing should always serve a collection's future research use because providing access to historical materials is the core of the archival mission. Archives exist for the world's citizens, in order to inspire them and connect them with the past. As public servants, archivists should always strive to better interactions with the public. I've sought answers to questions related to reference, access, and outreach in my professional research and I would be honored to help guide RAO over the next three years.



Amanda Keys Norman

University Archivist, The Texas Collection, Baylor University

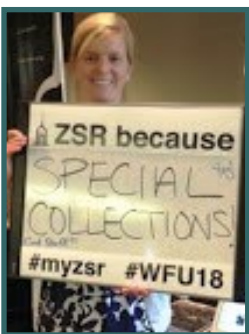
Education: Master of Science, Information Studies, The University of Texas at Austin, 2011; Master of Arts, English, Baylor University, 2009; Bachelor of Arts, English and Communication, Trinity University, 2004

Work Experience: University Archivist, The Texas Collection, Baylor University, 2012-present; Project Archivist and National Digital Newspaper Research Associate, Dolph Briscoe Center for American History, UT-Austin, 2011-2012; Project Archivist (2011), Processing Assistant (2010), Alexander Architectural Archive, UT-Austin; Interim Managing Editor (June-Oct. 2010), Editorial Fellow (2009-2011), *Libraries & the Cultural Record*; Development Writer (2007-2009), Communications Specialist (2004-2007), Baylor University.

Relevant Professional Activities: Memberships in SAA (since 2010), SSA (since 2010), Texas Library Association (since 2014). Treasurer of UT-Austin chapter of SAA, 2010. Regional History Fair judge, 2012-present. Will begin service on SSA Scholarship Committee in May 2015.

Relevant Presentations and Publications: "Send in the Professors: Cultivating Class Projects in the Archives." Article co-authored with Amie Oliver, *Archival Outlook*, May-June 2014. "Students Blogging University History: Special Collections in the Classroom." Presentation with Contributed Papers series at the Texas Library Association's Annual Conference, April 2014, San Antonio, Texas. "Bringing the University Archives to the Classroom (and the Web)." Professional poster presented at SAA Annual Meeting, August 2013, New Orleans. "Baylor Bloggers: Integrating Archives and New Media into the Classroom." Presentation with "Like, Favorite, and Follow: Using Social Media in Special Collections" panel at the SSA Annual Meeting, May 2013, Austin, Texas. "Their Maya Story: Documenting Maya Architecture." Article published in SAA's *Archival Outlook*, Sept.-Oct. 2011.

Statement: As a University Archivist, I have had my hand in every part of the information lifecycle as it relates to institutional records, and I increasingly have realized that without excellent reference, access, and outreach activities, all of the other work is for naught. The public perception that archives work is for those who want to hide in the back and never interact with people is a systemic problem that we will have to address from the ground up, starting with new information professionals. I am eager to become more involved with the RAO section and its marketplace of ideas, and to work with colleagues to develop new ways archivists can be better advocates for ourselves, our institutions, and the very idea of Archives.



Rebecca Petersen

Public Services Archivist at Wake Forest University

Education: BA in American Studies and Art History, George Washington University; Masters in Library and Information Science from University of North Carolina Greensboro.

Work Experience: Z. Smith Reynolds Library, Wake Forest University (Archivist, 2010-present); previously, Prints and Photographs Department and the Folklife Center at the Library of Congress.

Relevant Service: Current President of the Society of North Carolina Archivists; past Vice President/Program Chair Society of NC Archivists; Chair of the Archives Week Committee, Society of North Carolina Archivists (SNCA); SNCA regional representative, Regional Archival Associations Consortium (RAAC), SAA; Reference,

Access and Outreach Section 2013 Communications Intern, SAA.



2015 RAO Leadership Candidates *(continued)*

Candidates for Vice Chair/Chair (1 spot) and Steering Committee (2 spots)

Rebecca Petersen *(continued)*

Statement: Currently the Public Services Archivist at the Z. Smith Reynolds Library (ZSR) at Wake Forest University, my responsibilities include reference, access, outreach, student management, and instruction. Beginning 2011, I have served on the Society of North Carolina Archivists board in the capacity of Chair of the Archives Week Committee, and Vice President/Program Chair, and currently President.

I am eager to use my current and previous experiences to contribute to the Reference, Access, and Outreach Section's success. I have served in the past as the RAO Communications Intern in 2013, and also presented a "Hot Topic" at the 2013 RAO Marketplace. I am deeply committed to the values and goals of the Reference, Access, and Outreach section and believe, if nominated, I can help advance the archival field in these areas.



Amanda Strauss

Research Librarian, Schlesinger Library on the History of Women in America, Radcliffe Institute for Advanced Study, Harvard University.

Education: Master of Science in Library & Information Science with an emphasis in Archives Management, Simmons College, 2013; Master of Arts in History, Simmons College, 2013; Bachelor of Arts, History and Spanish, Willamette University, 2008.

Work Experience: Jan 2013-present, Research Librarian, Schlesinger Library on the History of Women in America, Radcliffe Institute for Advanced Study, Harvard University; Aug-Dec 2012, Interim Archivist and Records Manager, Emerson College; Aug 2010 - Aug 2012, Research Services Assistant, Schlesinger Library.

Relevant Service: Reference, Access, & Outreach Section: Electronic Records Working Group (2014), Navigating Minimal Processing & Public Services (2011-2012). New England Archivists: Education Committee (current), 3 Day Taskforce to Restructure Annual Meetings (2012); Spring 2013 Program Committee.

Relevant Publications and Presentations:

Publications: New England Archivists Newsletter May 2015, Book Review: Through the Archival Looking Glass: A Reader on Diversity and Inclusion; Archival Science September 2014 "Treading the Ground of Contested Memory: Archivists and the Human Rights Movement in Chile," DOI 10.1007/s10502-014-9223-3; SAA Archival Outlook July 2012, "Embracing the Globe: Establishing a U.S. Chapter of Archivists without Borders;" Co-author; Latin American and Caribbean Cultural Heritage Archives Roundtable Newsletter April 2012 "Encounters in Chile: A Perspective on the International Archives Community;" New England Archivists Newsletter July 2011; "Archives as Testimony: Preserving the Memory of Human Rights Violations in Chile and Argentina."

Presentations: Feminist Digital Scholars Workshop June 2015 "Mindful Research: A Workshop for Feminist Scholars;" Women's History in the Digital World May 2015, "Digital Tools at the Schlesinger Library: An Exploration and Conversation;" New England Archivists: "DIY Wikipedia Edit-A-Thon" March 2014; "NEA at 40: Reminiscence on a Profession" March 2013. Society of American Archivists: "Treading the Ground of Contested Memory: Archivists & the Human Rights Movement in Chile" August 2012; Lightning talk: "Self-Reflection as an Antidote to Colonialism: An Archivist's Meditation"

Statement: It is with great enthusiasm that I ask you to consider my candidacy for a leadership position with RAO. I have been the grateful beneficiary of RAO's work to support the reference services, teaching, and outreach activities of its members. I would like to see RAO further this work by turning its attention to the rise of digital humanities scholarship. This growing field offers us the opportunity to experiment with new methods of opening our collections (both the unique materials and metadata we create) to scholars and students. I would also like to see RAO open a dialogue with groups like the American Historical Association and the Organization of American Historians to discuss how both archivists and faculty can shape the future of research, teaching, and learning in the archives. RAO has been one of the most important aspects of SAA for me. From the time I was a student, I have felt welcomed by this Section and have been given opportunities to serve. It would be an honor to take an even more active role by serving as part of RAO's leadership.

2015 RAO Leadership Candidates *(continued)*

Candidates for Steering Committee (2 spots)



Jennifer Hecker

Digital Archives Access Strategist, University of Texas Libraries

Education: B.A. (American Studies), University of Texas at Austin; M.L.I.S. (Archival Enterprise), University of Texas at Austin.

Work Experience: University of Texas Libraries: Project Archivist, 2011-2013; Digital Archives Access Strategist, 2013-present. Harry Ransom Center: Project Archivist, 2005-2011; Student Assistant, 2000-2001. Austin Public Library: Circulation Clerk & Photo Archives Volunteer, 1998-2000, 2004-2005. Southwestern Writers Collection at Texas State University: Archivist, 2003-2004. Walter P. Reuther Library at Wayne State University: Librarian, 2002-2003.

Relevant Professional Service: Archivists of Central Texas: Treasurer, 2014-present; Founding Chair, Austin Archives Bazaar, 2013-2014; Ad-Hoc Programming Co-Chair, 2011-2013; President, 2009-2010; Vice President/President Elect, Programming Chair, 2008. Texas Digital Humanities Consortium: Steering Committee member, 2014-present. Texas Archival Resources Online: Steering Committee member, 2013-present. Society of Southwest Archivists: Scholarship Committee, 2014-present; Local Arrangements Committee, 2013 annual meeting, 2011-2013. Society of American Archivists: Events Co-Chair, SAA-UT Student Chapter, 2001. Texas Book Festival: volunteer, committee chair, 1999-2005.

Relevant Publications and Presentations: Spoke: "The Austin Archives Bazaar: Bringing Archives to the People," and chaired "Represent!: Challenges and Rewards of Documenting Underdocumented Communities" panel at the Society of Southwest Archivists annual meeting; spoke on "Archiving the Electronic Frontier" at EFF Austin, May 2015. Co-presented "Zine Party! Collaborating across UT Libraries to Experiment with Methods, Workflows & Tools, Build Awareness of a Collection, and Teach Metadata Literacy" at the Texas Conference on Digital Libraries, April 2015. Wrote: "Bazaar Circumstances: How We Threw the Austin Archives Bazaar," *Archival Outlook*, January/February 2015. Spoke: "Amazing Archives!" at Nerd Nite Austin, June 2014. Presented: "Preserving Holiday Memories," *Good Day Austin*, KTBC TV, December 2012.

Statement: Access to information has always been my passion. I love bringing archives to the people, and more people into archives. Recent technological advances have given us new opportunities to help break down the walls between archives and the rest of the world, and between the various facets of our work, further blurring the boundaries between reference, access & outreach. Lately, I am particularly interested exploring how crowd-sourcing can encourage deeper engagement with our collections. Additionally, in the wake of last fall's Austin Archives Bazaar, I am really fired up about spreading the gospel of fun, collaborative, community outreach events! I am particularly excited about this opportunity to serve on the RAO Steering Committee that has been doing such great work of late.

Access to E-Records Working Group Update

Rachael Dreyer, RAO Vice Chair/Chair Elect and Working Group Co-Chair

The Access to Electronic Records Working Group has had quite a busy year! We've been active for about 10 months at this point, after receiving our initial charge. The group divided into three sub-groups, which each tackled one aspect of the group's efforts: initial research, bibliography, and a survey of current practices. Greg Kocken led the initial research group through their information-gathering task; Alexis Adkins and Jarrett Drake headed the bibliography group; Stacey Lavender is in charge of the survey group. Greg's group, as well as Alexis and Jarrett's group, have completed their work. Their reports and bibliography can be found at <http://www2.archivists.org/groups/reference-access-and-outreach-section/access-to-electronic-records-working-group>. Stacey and her group are currently engaged with designing a survey that focuses on the access to electronic records that repositories provide to researchers. The survey will circulate in the coming weeks—definitely watch for it, and participate!—and the subgroups hopes to close the survey in August to begin data analysis. By the end of August 2015, the group hopes to have completed the data analysis and will release their findings shortly thereafter. After the survey phase is complete, we will begin to tackle one of the next action items from our original charge: *Develop a best practices guide or resource which can assist archivists in the process of establishing procedures and resources to provide researchers with access to born-digital and electronic records.* We would like to thank all of the RAO members who have contributed to these very worthwhile efforts!

Teaching with Primary Sources Committee Report

Jill Severn, TPS Committee Co-Chair and Lisa Sjöberg, TPS Committee Co-Chair, RAO Chair

The RAO TPS Committee has had a very productive year. At SAA 2014, members of the TPS Committee identified 3 key initiatives to guide its work during through 2015. Here is a progress report on each of these initiatives:

TPS Instruction in Archival Graduate Programs Survey (project leader: Robin Katz)

The goal of this survey is to determine the degree to which primary source instruction and pedagogy more generally is taught in graduate archival programs. Those working on this initiative have developed and distributed a survey to archival graduate program administrators. Next, the team will be reviewing published course information to ascertain whether or not TPS instruction is included in the curricula of institutions that did not respond, and will verify the information of responses already received. Tentatively, the team hopes to share initial data at SAA.

Teaching with Primary Sources Workshops and Unconference (project leader: Matt Herbison)

Hosted by the wonderful folks at Cleveland Public Library and organized by the SAA Reference, Access and Outreach Section's Committee on Teaching with Primary Sources, this event will take place from 9:30 am to 4:00 pm on August 19, 2015 at the Cleveland Public Library (a 5-minute walk from the Cleveland Convention Center). Attendees will experience an informative and fun day with a variety of workshops and attendee-driven conversations that cover all aspects of Teaching with Primary Sources.

Teaching with Primary Sources Resource Bank (project leader: Doris Malkmus)

Progress has been made on this large-scale project. Work on the project thus far has centered on developing strategies and plans for the project as well as building partnerships with allied groups to strengthen the project as it develops.

Other TPS news...

As if the tremendous work on these three projects isn't exciting enough, the TPS Committee is also thrilled to announce that two of its members (Robin Katz and Lisa Sjöberg) have been appointed to serve on the RBMS-ACRL/SAA Joint Task Force on Primary Source Literacy.

The TPS Committee is finalizing a draft of its governance document and preparing a transition plan to welcome a new co-chair to TPS. Lisa Sjöberg, who has co-chaired the committee since 2012, will complete her three-year term in August.

Now Online: Back Issues of *Provenance* and *Georgia Archive*¹

Cheryl Oestreicher | Editor, *Provenance* | Head, Special Collections and Archives, Boise State University

When I took over as the editor of *Provenance: Journal of the Society of Georgia Archivists* in January 2012, the idea of putting back issues online was an ongoing project. In 2002, *Provenance* published Linda Matthews' (former editor of *Georgia Archive*) proposal for an electronic journal, including these select points:

- "Electronic publishing would enhance the recognition and readership of *Provenance* by making it more visible and useful to readers throughout the world, likely increasing the number of submissions for publication.
- The full text of the journal from its first to current issues could be made fully searchable online.
- Users would be able to print those articles of immediate use without having to give shelf space to the whole issue or many issues.
- The Society of Georgia Archivists could be in the forefront of the archives world in making its journal accessible to a worldwide audience and searchable through the Web."²

Matthews noted that when David B. Gracy II founded *Georgia Archive* in 1972, "archivists had little professional literature beyond *American Archivist*."³ Now, all past issues of *Georgia Archive* (1972-1982) and *Provenance* (1982-2013) are available online: <http://digitalcommons.kennesaw.edu/provenance/>. Browsing the 60 issues shows advancements in technology, trends, ideas, practices, and theories that are core to the archival profession.

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Now Online *(continued)*

There is a wealth of knowledge published in these journals in the past 42 years that contribute greatly to archival scholarship. Subjects of articles include academic archives, access, appraisal, archival administration, archival education, arrangement, automation, cataloging, collection development, congressional papers, description, electronic records, ethics, GLBT collections, government records, indexing, information management, military archives, Native Americans, oral history, photographs, preservation, presidential libraries, privacy, processing, records management, religious archives, use and users, user studies, volunteers, and women's archives and history. Plus some specific topics such as circus records, folklore collections, Grand Turk Island, internet gopher, and Project Jukebox.

RAO activities are a major part of archival duties, and oft-written about throughout both journals. Examples include:

- R. Philip Reynolds, "Building User-Oriented Web Sites for Archives," *Provenance* 14 no. 1 (1996).
- Laura Botts and Lauren Kata, "Are the Digital Natives Restless? Reaching Out to the Ne(x)t Generation," *Provenance* 24 no. 1 (2006).
- Marie Force, "Company History: Corporate Archives' Public Outreach on Fortune 100 Company Websites," *Provenance* 27 no. 1 (2009).
- Richard J. Cox, "Fund Raising for Historical Records Programs: An Underdeveloped Archival Function," *Provenance* 6 no. 2 (1988).
- Ronald L. Becker, "The Ethics of Providing Access," *Provenance* 11 no. 1 (1993).
- Phyllis Barr, "Access to Church Records: Trinity Church, an Example," *Provenance* 1 no. 1 (1983).
- Larry E. Tise and Druscilla B. Franks, "The North Carolina State Archives Research Fee Saga," *Georgia Archive* 7 no. 2 (1979).
- Nicholas C. Burckel, "Program Planning and Service Policies for a University Archives," *Georgia Archive* 6 no. 1 (1978).
- Jane Meredith Pairo, "Developing an Archival Outreach Program," *Georgia Archive* 10 no. 1 (1982).
- George D. Tselos, "Out of the Stacks and Into the Streets: outreach Activities at the Archives of Labor and Urban Affairs," *Georgia Archive* 10 no. 1 (1982).
- Edie Hedlin, "Access: The Company vs the Scholar," *Georgia Archive* 7 no. 1 (1979).
- Katherine F. Martin, "Security and the Administration of Manuscript Holdings at Southern Academic Libraries: Part I: Administration, Staffing, and Physical Security," *Georgia Archive* 8 no. 1 (1980).

As of February 2015, there were over 23,000 views and downloads. I am thrilled to see such a high interest and I know that both *Provenance* and *Georgia Archive* will be instrumental in future education and scholarship.

Article Notes

¹ A version of this article originally appeared in the July/August 2014 issue of *Archival Outlook*.

² Linda Matthews, "Bringing *Provenance* to a Wider Audience," *Provenance* 20 (2002): 18.

23 Things for Archivists

Rebecca Bizonet, 23 Things for Archivists Coordinator

What we accomplished this year

- We added two new "Things" to the 23 Things for Archivists website (<http://23things4archivists.pbworks.com/w/page/62258667/23%20Things%20for%20Archivists>), including a guest post by Ian Collins on Omeka
- We updated two existing Things on the 23 Things site, in addition to general updates to the website.
- We launched our "Thing of the Month" campaign on the RAO Facebook page. To date, two posts have gone up, one on Facebook and another on Historypin.

Goals/tasks that are in progress

- We are preparing for our Hot Topics/Cool Ideas booth for this year's Marketplace of Ideas at SAA 2015.
- We are continuing our "Thing of the Month" posts on Facebook.

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23 Things for Archivists *(continued)*

What you plan to finish by August 2015

- We plan to publish two more “Thing of the Month” Facebook posts by the end of August.

Future plans/goals

- We are continuing to discuss writing an article for *Archival Outlook* about 23 Things for Archivists.
- We plan to continue “Thing of the Month” through March 2016.
- We will continue to add and solicit contributors for new Things and update existing Things and the site overall.
- We are looking for other ways to promote and expand 23 Things for Archivists.

The 23 Things for Archivists Team is Rebecca Bizonet (Coordinator), Heidi Butler, Josh Hager, Karla Irwin, and Helen Kim.



Editor’s Note

It has been a pleasure serving RAO over the past two years as the Communications Liaison; I look forward to turning over this responsibility to a new Communications Liaison in the weeks ahead.

Remember, if you have content, ideas, or suggestions for the RAO Section newsletter please send it to RAO’s Communications Liaison.

Thank you!
 Greg Kocken
 RAO Communications Liaison

RAO Steering Committee

Lisa Sjoberg, Chair (*Concordia College*)

Rachael Dreyer, Vice Chair/Chair-Elect (*American Heritage Center, University of Wyoming*)

Mary Manning, Immediate Past Chair (*University of Houston*)

Erin Lawrimore, Member (*University of North Carolina at Greensboro*)

Alison Stankrauff, Member (*Indiana University South Bend*)

Jodi Allison-Bunnell, Member (*Orbis Cascade Alliance*)

Matt Herbison, Member (*Drexel University College of Medicine*)

Shaun Hayes, Web Liaison (*University of Wisconsin-Milwaukee*)

Gregory Kocken, Communications Liaison (*University of Wisconsin-Eau Claire*)

Pam Hackbart-Dean, Council Liaison (*Southern Illinois University, Carbondale*)