

SAA-ACRL/RBMS Joint Task Force on Public Services Metrics

Conference Call – Monday, June 6 @ 1pm Eastern / 12pm Central / 11am Mountain / 10am Pacific

Present: Amy Schindler (notetaker), Gabriel Swift, Sarah Polirer, Christian DuPont, Tom Flynn, Emilie Hardmann, Bruce Tabb, Beth Yakel; Guest: Brenda McClurkin

Agenda

I. Selection of Recorder

Amy Schindler

II. Extension of TF Term and TF Member Appointments

A. Appointment renewals and vacancies

- a. Brenda McClurkin will join the Task Force as an SAA appointee replacing Jessica Lacher-Feldman. Brenda's appointment officially begins after the SAA meeting. Congratulations to Jessica on her new role at the University of Rochester and welcome Brenda!

- B. RBMS members should have received their renewal notices. Contact Christian if not. SAA members have not received their renewal appointments.

II. Progress on Draft

A. Domains

a. Current order:

- i. Reading Room Visits
- ii. Collection Use
- iii. Exhibitions
- iv. Reference Transactions
- v. Online Interactions
- vi. User Demographics
- vii. Events and Activities

b. New order:

1. User Demographics
2. Reference Transactions
3. Reading Room Visits
4. Collection Use
5. Events & Activities
6. Exhibitions
7. Online Transactions

Discussion: Should exhibitions be integrated into Events & Activities? Exhibitions use unique material from the collection whereas Events & Activities do not necessarily use repository material. Consensus that Exhibitions should remain a separate domain.

b. Definitions

There are at least 13 definitions that still need significant work.

Gabriel would like to be assigned to as much as possible.

Christian will shift his focus to working intensely on the definitions the next two weeks. Gabriel will join him.

c. Introduction

Did not discuss.

III. Circulating Draft for Public Comment

a. Upcoming conferences

i. RBMS Conference (June 21-24, Coral Gables)

1. Attendees from TF? Emilie, Brenda, Moira?

ii. ALA Annual (June 24-27, Orlando)

1. TF Meeting on Saturday, June 25th

Share project document and gather feedback from attendees

Christian will follow-up on tech request with ALA: definitely projector & screen, maybe a skype kit to record the comments.

2. Attendees from TF?

Emilie & Moira will be the only JTF members in attendance. Bad timing for many of us.

iii. SAA Annual (July 31-August 6, Atlanta)

1. TF Forum: Thursday, 8/4 12:15-1:30pm; Meeting: Thursday, 8/4 3:30-5pm

2. Attendees from TF? (Amy, Tom, Jessica?, Sarah? Christian, Bruce?, Emilie (call-in?), Moira (call-in?), Gabriel (call-in?)

3. RAO Marketplace presentation, Friday, 8/5 1-2:30pm: volunteer? Tom

4. Visits to sections & roundtables: to be determined

b. Draft Preparation

Discussion: When will draft document be released? Is there a benefit to releasing the draft the week before RBMS? Decision: Group decided on Tuesday, June 21, 2016 as publication date for draft document. Christian will publicize this on agenda for Task Force meeting for ALA (due this week).

c. Distribution

Discussion: platform options: SAA website allows comments (anyone can create an account, including non-members). What platform does RBMS use? BibStandards group got a license for digress.it. Could also use Google Docs. Tom shared <https://hypothes.is/> as another option. The group really wants folks to be able to make comments inline or in the section they are referring to instead of a mass of comments at the bottom of the webpage where the draft is posted. The latter is how the SAA site works.

There's some questions about whether digress.it is available because the site says it is in hibernation. Christian will talk to RBMS about getting our document into digress.it on the RBMS WordPress site.

Publicity: Email to RBMS members list. SAA members: Email to SAA LeaderList requesting distribution to all sections & RTs, A&A listserv, SAA Wednesday email message. And of course on our website and social media.

IV. Extension of TF Term and TF Member Appointments

a. ACRL and SAA processes

SAA: request due to SAA Standards Committee 6/18 and then to SAA Council agenda after approved(7/1).

RBMS: Christian submitted.