

Impact of Information Communications Technology (ICTs) to Municipal Archives: Reinventing Government

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Government services are increasingly scrutinized and evaluated by the public these days, and how government officials serve the people with the help of Information Communication Technologies (ICTs). People are now more vocal about their thoughts and concerns regarding our government.

Records play a vital role in every organization, for there is power in every record.

This impact makes the public more skeptical of how our government works. Most controversial agencies limit public access to their records because of security issues.

This paper aims to show the impact of ICTs in an established facility, especially in Archives, in any form of government, whether in the legislature, executive, or judicial. Maintaining sound archives in every government agency reflects its transparency and accountability to the public.

The researcher interviewed the person(s) officiating in the Municipality of Baliwag Archive and Records office and Management and Information Communication Technology Office (MICTO) to gather information and ask for documents verifying the interview. The researcher further utilizes the SWOT Analysis to scrutinize the data collected.

The Municipality of Baliwag has a substantial volume of records with cultural, historical, governance, and evidential values. This information's storage, retrieval, and management are adequately managed to conduct its business efficiently.

In conclusion, the Municipality of Baliwag, Bulacan, serves as a model for other municipalities to establish the Archives and Records Office. The archive serves as the heart of every government agency, for it holds power, the essential documents that circulate in the government. ICT integration into government services and processes may impact the community differently. But if we utilize it properly, ICT significantly enhances communications between various municipality departments with greater efficiency.

About the author:

Charmaine V. Meimban obtained her Bachelor of Library and Information Science (BLIS) from Baliuag University. She was the first exchange student in the BLIS course who went to Thailand for on-the-job training (OJT) for one school year. She also holds a Master of Library and Information Science degree from the University of the Philippines Diliman.

She began her profession as a library assistant at National University-Manila; she was the Reference Librarian of NU Manila from 2015-to 2017. She became the Acquisitions librarian from 2017-to 2020. From 2020 to July 2022, she was the head librarian of the National University Bulacan.

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