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| G. If feasible, implement train-the-trainer program. | Consultant / Staff |
| H. Based on A*CENSUS II results: Work with O-Net, BLS, others to upgrade descriptions of archivist positions. (See 3.2.) | CORDA / Staff |

2.2 Provide content, via education and publications, that reflects the latest thinking and best practices in the field.

FY20	A. Publish <i>Arranging & Describing Archives & Manuscripts (AFS III)</i>.	Publications Board / Staff
	B. Retool/refresh DAS offerings as needed to remain current.	Committee on Education / Staff
	C. Capture annual meeting audio + synched slides to enhance education value.	Staff
FY21	D. Publish <i>Advancing Preservation and Providing Reference & Access Services (AFS III)</i> .	Publications Board / Staff
	E. Retool/refresh DAS and other professional development offerings as needed to remain current.	Committee on Education / Staff
	F. Convene group to consider leveraging Section-developed content for broader distribution to members.	Council
FY22	G. Publish <i>Appraising & Acquiring Archives and Manuscripts (AFS III)</i> .	Publications Board / Staff
	H. Implement advanced DAS track for “recertification.”	Committee on Education / Staff
	I. Create sandbox for Sections to develop/vet content for broader distribution.	Council

2.3. Deliver information and education via methods that are accessible, affordable, and keep pace with technological change.

FY20	A. Audio-record Section meetings (no charge to attendees, small fee to non-attendees).	Staff
	B. Webcasts on key topics in archives management.	Committee on Education / Staff
FY21	C. Enhance distribution options (via Amazon); make hidden content more accessible; consider reducing embargos.	Publications Board / Staff
	D. Regional rotation of “boot camps” with more advance notice.	Education Staff
FY22	E. Ensure that members may complete DAS certificate 100% online.	Committee on Education / Staff

2.4. Foster communities for professional interaction.

FY20	A.	“WE” Initiative: Explore and implement advanced features in Higher Logic to increase member engagement.	Staff
	B.	Based on recommendations of Tragedy Response Initiative TF, develop implementation work plan.	Task Force / Council
FY21	C.	Implement Tragedy Response work plan.	Appointed Group / Council / Staff
FY22	D.	Continue to refine use of technologies to support member communities.	Staff

Goal 3: Advancing the Field

Professional knowledge expands to keep pace with an increasingly diverse archival record.

3.1. Identify the need for new standards, guidelines, and best practices and lead or participate in their development.

FY20	A.	Continuously update Standards Portal.	Standards Committee
	B.	Launch <i>Dictionary of Archives Terminology</i>.	Dictionary Working Group / Staff
FY21	C.	Identify need for new standards and prepare development work plan.	Standards Committee
	D.	Survey external standards and recommend Council approval as appropriate.	Standards Committee
FY22	E.	Continuously update Standards Portal.	Standards Committee

3.2. Foster and disseminate research in and about the field.

FY20	A.	Determine most effective means to field A*CENSUS II; apply for funding.	A*CENSUS II Task Force
	B.	Draft Research Agenda for Council review/approval.	CORDA

FY21	C. Implement A*CENSUS II.	A*CENSUS II Implementation Group
	D. Begin implementation of Research Agenda; seek out data repository.	CORDA
	E. Seek effective means to elevate information presented at Research Forum.	CORDA
FY22	F. Publish A*CENSUS II results and special reports.	A*CENSUS II Implementation Group / CORDA / Journal Editorial Board
	G. Promote availability of data, encourage member engagement with it.	A*CENSUS II Implementation Group
	H. Continue implementation of Research Agenda.	CORDA
	I. Implement data repository.	CORDA

3.3. Participate actively in relevant partnerships and collaborations to enhance professional knowledge.

FY20	A. Continue discussions with RBMS re feasibility of joint annual meeting.	Council / Staff
	B. Consider strategic advantages of partnering with other organizations; initiate conversations as appropriate.	Council / Staff
FY21	C. Pursue likely external sponsors/supporters to supplement SAAF's Strategic Growth Fund grants.	Executive Committee / Foundation Board
FY22	D. Hire Foundation development officer.	Foundation Board / Executive Committee

3.4. Support development of executive leadership skills and encourage participation in leadership opportunities by archivists at all stages of their careers.

FY20	A. See 2.1., FY20.	
	B. "WE" Initiative: Consider how to stimulate interest in developing leadership skills, becoming an SAA leader.	Council / Staff
	C. Consider partnership with and/or alternatives to Archives Leadership Institute training.	Council
FY21	D. "WE" Initiative: Provide periodic online engagements with members to address questions, foster interest in leadership development.	Council / Section Leaders
	E. Implement partnership/other means to develop leadership training.	Council / Staff

	F. Sponsor a half-day executive forum at the 2020 Joint Annual Meeting.	Council / Staff
FY22	G. “WE” Initiative: Build on successes to continue engagement with members in developing their leadership skills.	Council / Staff
	H. Implement leadership education/training.	Committee on Education / Staff

Goal 4: Meeting Members’ Needs
SAA delivers outstanding service, fosters a culture of inclusiveness and participation, and is proactive and responsive to members’ needs.

4.1. Facilitate effective communication with and among members.

FY20	A. Implement NimbleUser, focusing on those features that streamline member interaction and create a vibrant user experience.	Staff
	B. Tag member database with “persona” information to increase understanding of member preferences, enhance customer experience.	Staff
FY21	C. Implement appropriate refinements in Higher Logic.	Staff
FY22	D. Conduct triennial member needs/preferences survey.	Marketing Consultant / Membership Committee / Staff

4.2. Create opportunities for members to participate fully in the association.

FY20	A. Create “Member Recruitment/Retention Plan 2020-2022,” including 1) initiatives to “welcome” member participation and 2) crafting and testing value proposition messages.	Marketing Consultant / Membership Committee / Staff
	B. “WE” Initiative: Complete first round of staff development on DEI.	Staff
	C. “WE” Initiative: Develop work plan of initiatives to “welcome” member participation in SAA.	Council / Staff
FY21	D. “WE” Initiative: Implement year 1 of work plan.	Council / Staff

	E. Explore technologies that would enable greater participation via remote means (eg, virtual section meetings, hosted discussions, etc).	Staff
FY22	F. “WE” Initiative: Implement year 2 of work plan.	Council / Staff

4.3. Foster an inclusive association and profession through educational and leadership opportunities.

FY20	A. Review and recommit to Statement on Diversity and Inclusion.	Council / Diversity Committee / Staff
	B. Ensure that management and leadership training opportunities explicitly address inclusion in the workplace and the profession at all levels.	Committee on Education / Staff
	C. Diversify the instructor base for SAA education programs.	Committee on Education / Staff
FY21	D. Develop and promote training for members to transform practice and move beyond representative diversity in order to create inclusive workplace cultures.	Diversity Committee / Committee on Education / Staff
	E. Develop training and educational opportunities on navigating workplace culture for archivists who are of color, who identify as LGBTQ+, and/or who have disabilities.	Diversity Committee / Committee on Education / Staff / Archives and Archivists of Color Section / Diversity Sexuality and Gender Section / LACCHA Section
FY22	F. Based on A*CENSUS II results, work with partner organizations to strategize on recruitment and retention of a diverse workforce.	CORDA / Council / Task Force TBD / Staff
	G. Expand training and educational opportunities on navigating workplace cultures for archivists from other marginalized groups (i.e., those not mentioned in 4.3.E.).	Diversity Committee / Committee on Education / Staff / Others TBD

4.4. Ensure that leaders are accessible and that their work is transparent.

FY20	A. Conduct series of virtual “town hall” meetings at which members can interact with Council members, others.	Council / Staff
FY21	B. Refine “town hall” meetings concept as appropriate.	Council / Staff
FY22	C. Refine “town hall” meetings concept as appropriate.	Council / Staff