Society of American Archivists
Council Meeting
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Chicago, Illinois

Staff Report: Technology
(Prepared by Web & Information Systems Administrator Matt Black)

2017 Annual Meeting: Call for Program Proposals

For the second year we are using the ERSpeaker platform to receive and process program proposals for the 2017 Annual Meeting. Using ERSpeaker last year, we saw significant improvement over our spreadsheet-based system of previous years, and we expect to see even more time saved this year now that our staff is more familiar with the system.

We launched the AM2017 website in mid-October—the earliest launch for a branded Annual Meeting site in recent years. See: http://www2.archivists.org/am2017.

Main Website

Goodbye old yellow pages! We completed the conversion of MemberMax pages (bookstore, education calendar, membership renewals, rosters, etc.) to the new blue design on September 30. The launch was very smooth with no disruption of services. These transactional pages are involved in all of our critical revenue centers. This long-overdue update provides a more professional look and a mobile-friendly layout, and gives us more flexibility moving forward to optimize these pages. (Full disclosure: There are still a few low-traffic, low-priority pages with the old yellow design.)

MemberMax Server

In April we launched a major upgrade of our association management software (AMS), known as MemberMax. A major benefit of that upgrade was that MemberMax could run on a newer, better server. In August we moved the system to a new server, making the significant jump from Windows Server 2008 to Windows Server 2012, as well as increasing RAM and other resources. The performance issues we saw over the summer have been addressed, and MemberMax has been running smoothly in the last few months, though we continue to push our vendor for improvements.

Current Top Priorities:
- Learning management system (LMS) and related Education processes.
- AMS specifications/requirements work.