

**Society of American Archivists
Council Meeting
August 13, 2018
Washington, DC**

**Staff Report: Technology
(Prepared by Web and IT Systems Administrator Matt Black)**

Implementation of New Association Management System

In May we negotiated and signed a contract with Community Brands (the parent company of NimbleUser) for our new AMS, NimbleAMS. Since then we have been preparing for our implementation with the team from NimbleUser. We continue to be impressed with NimbleUser's process, and we have great confidence that this will translate into a smooth launch of a platform that meets all the specifications of our RFP.

SAA staff will spend four days in mid-September in an intensive discovery and training process that formally begins the implementation phase. We expect to launch by early 2019. A good portion of my time since we selected NimbleAMS has been spent on my own training as a Salesforce Administrator.

We are very excited, and we continue to glimpse the many ways this new system will improve our ability to serve the members and mission of SAA, including: order processing automation, more staff effort devoted to member needs and programs, improved on-line community collaboration, and powerful reporting and analytics.

Office Technology Support

In conjunction with our office space renovation, we've taken some time to improve several aspects of our technology. We have redone the cabling in our server room and have recycled some old equipment to reduce clutter. We're purchasing several refurbished widescreen monitors so that every staff member will have a modern dual-monitor workstation. In addition, we recently upgraded all of our workstations from Office 2013 to Office 2016.