Society of American Archivists
Council Meeting
August 1, 2016
Hilton Atlanta, Atlanta, Georgia

Staff Report: Technology
(Prepared by Matt Black)

2016 Joint Annual Meeting

As usual, the summer months find the staff focused on preparations for the Annual Meeting. This year, I'm happy to report that our technology efforts relative to the Joint Annual Meeting are running so smoothly that they seem to merit little comment. Sched.org continues to be a valuable tool, and the native OS versions of the mobile app launched early this year due to an unusually quick turnaround with the app stores.

The AM2016 website was launched later than usual this year due to the redesign of our main website. We're hoping to have the AM2017 design launched on the web much sooner this year.

Main Website

We continue to work on converting the MemberMax pages (bookstore, education calendar, membership renewals, rosters, etc.) to the new design. We are exerting extra caution, as these pages focus primarily on transactions with members, but we should see the new design across all these pages very soon—which includes making these pages mobile-friendly.

MemberMax

June was marked by an unusual number and variety of problems with our AMS, MemberMax. The new release that brought many improvements also brought a handful of bugs that were difficult to diagnose and correct as well as costly to the Service Center's efficiency. Some of the issues were related to custom features that affected only SAA and not other MemberMax customers. We were eventually successful in correcting all the issues, and we have been running smoothly for several weeks. The Service Center should be commended not only for their perpetual calm-under-fire attitude, but for shouldering extra work for those several weeks and minimizing the disruption to members' user experience.