

SAA Annual Meeting - RAO Section Meeting Marketplace of Ideas

August 4, 2016

Leaders: Tom Flynn and Brenda McClurkin

Approximate attendance: 50

Group 1:

- Recommend metrics for different repository types such as public, academic, corporate, etc.
- In some instances these statistics are kept in different places
- UC-Riverside is currently tested the proposed measures
- How do you deal with having multiple staff members involved with answering the same question?
- Does a question that originates in another part of the library and then involves the archivist count? How?
- UC-Riverside uses a ticketing system that tracks time
- Develop instruction stats
- Whatever develops as a standard should be adopted by Aeon or another program
- Are we going to develop a spreadsheet to share for special collections and archives to share their data?

Group 2:

- Advanced information on patron demographics: some patrons may not want to share
- How do you determine complexity?
- Reproductions: dig deeper into complexity, collection, and time involved
- What about time spent on tracking copyright and restrictions?
- Currently using: Access, LibAnalytics, RefTracker, Desk Tracker, Paper, Clicker
- Instruction: prep time, location, materials used
- Patron instruction: how to do research, reference tools
- Time of day: exhibit attendance, patron use
- Document use in extended hours

Group 3:

- Do exhibitions/events overlap?
- Are these in conflict with library standards?
- Some are feeding stats to larger corpus of library stats
- Coding for archives
- Will there be a suggested template for recording stats
- Apply for a grant to implement data collection template/spreadsheet
- Data collectors don't accurately represent the needs/interests of archives and special collections
- Hours open
- Hoping for some mechanism to collect nationally, so that it can be used for advocacy and comparison