## SAA Description Section Portland, 26 July 2017

# Best Practices for Descriptive Metadata for Web Archiving

Recommendations of the OCLC Research Library Partnership
Web Archiving Metadata Working Group

oc.lc/wam

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## THE PROBLEM



Absence of community best practices for descriptive metadata was the **most widely-shared web archiving challenge** identified in two surveys:

- OCLC Research Library Partnership (2015)
- Weber/Graham study of users of archived website (2016)

#### RBSC Subject-specific Databases

Filter by Division

228	•••
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#### Architectural Presentation Boards

Contains descriptive information on over 500 architectural presentation boards. Keyword searching retrieves a listing of boards that meet your criteria. Information returned will include a description of the board and the view depicted, and when available, the architect, architectural firm, and other contractor details. The boards typically include floor plans, artistic renderings, and campus footprints.



#### Archive-It

Provides access to archived versions of Princeton University websites starting from 2015. Archive-It provides browsing capabilities as well as full text search of all websites in the collection.



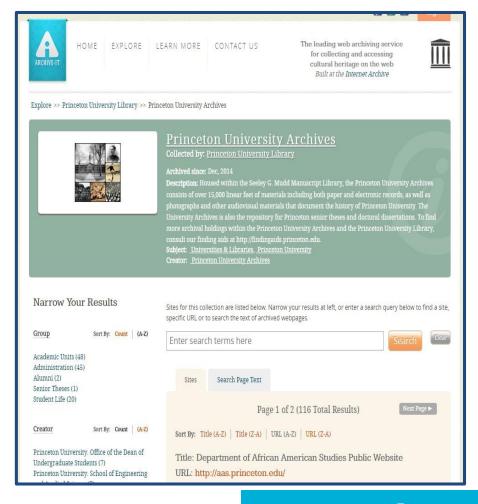
#### Catalog of Princeton University Senior Theses

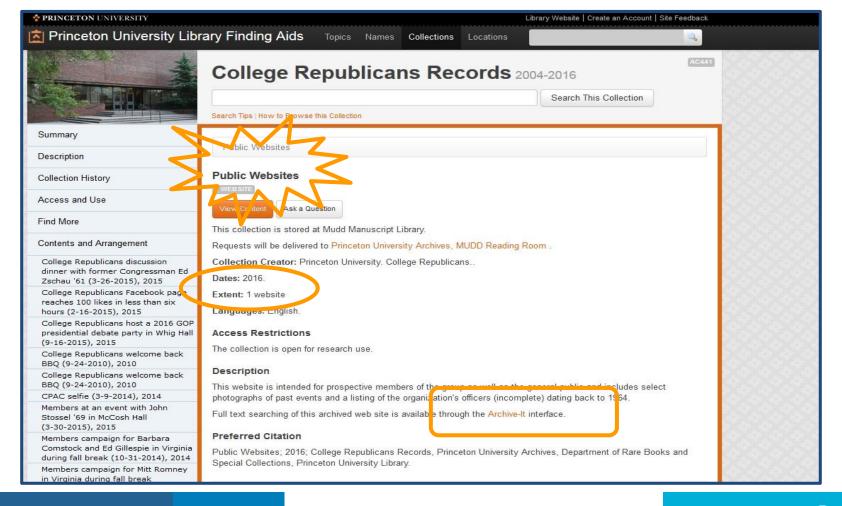
List of theses starting in 1926 written by seniors at Princeton University. Not all departments are represented. Princeton University network connected patrons may view most 2014 theses. For Senior Thesis Searching and Ordering Tips, see the LibGuide: How to Search, Request to View, and Order Princeton University Senior Theses.



#### Faculty and Professional Staff Index, 1764-2006

Index for Faculty & Professional Research, Technical & Library Personnel files, 1764-2004. Contains the name, death date, departure date, and department for Princeton University personnel. (Files for some trustees, administrators, and others may also be found.) Explanation of Access to personnel





# OCLC RESEARCH LIBRARY PARTNERSHIP WEB ARCHIVING METADATA WORKING GROUP



catalogs and finding aid systems, which inhibits use.

## **Objectives**

- Recommend best practices for descriptive metadata for archived websites that are community-neutral and that address user needs (NOT a standard; displaces no standards)
- Identify the most relevant data elements and provide guidance on formulating content
- Bridge bibliographic and archival practices
- Address the differing characteristics of item- and collectionlevel descriptions

## Potential user groups

- Practitioners who use standards but want guidance on formulating content for description of archived single sites and collections
  - Dublin Core (used by Archive-It) is a structure standard, not a content standard
  - Some archivists want web-specific guidance to supplement DACS
  - Those who want to export MARC records to a less granular data structure (such as Archive-It)
  - RDA (library content standard) focuses on transcription of live single sites, but websites lack standard elements and are not amenable to transcription
- Libraries and archives using a digital asset management system (**DAMS**), eschewing descriptive standards; brief records, scalable approach
- **Individuals** lacking metadata experience who build or contribute to web archives

## Feedback received

- How much? A lot!
- Mostly positive; three negative comments
  - -Positive: premise accepted; suggestions for improvement
  - -Negative: premise rejected, including because ...
    - Archival (two comments, including TS-DACS): recommendations are too bibliographic, don't conform to DACS
    - Bibliographic (one comment): recommendations are too archival

## LIT REVIEWS & OTHER RESEARCH

Bailey et al. Ben-David & Huurdeman Bernstein Bragg & Hanna Costa Costa & Gomes Costa & Silva Cruz & Gomes Dougherty & Meyer Galligan Gatenby Gibbons Goel Goethals Guenther Hartman et al. Hockx-Yu Jackson Jones & Shankar Lavoie & Gartner Leetaru Mannheimer Masanès Milligan Murray & Hsieh Neubert Niu O'Dell Peterson Phillips & Koerbin Pregill Prom & Swain Ras & van Bussel Reynolds Riley & Crookston Stirling et al. Sweetser Taylor Thomas et al. Thurman & O'Hanlon Tillinghast Truman Weber & Graham Webster Wuet et al. Zhang et al.



## Who uses web archives?

Digital humanists

Web scientists

Computer scientists

Data analysts

**Journalists** 

Lawyers

Website owners

Website designers

Government employees

Genealogists

Patent applicants

Instructors

Students

Linguists

Sociologists

Political scientists

Historians

Anthropologists



## Users need "provenance" metadata

- "The critical missing piece"
- Provide context
- Why was the content archived?
- Selection criteria
- Scope

Note: WAM focused solely on descriptive metadata, not technical or preservation metadata.



## Metadata practitioner needs

- Archival and bibliographic approaches
  - DACS, EAD, MARC, Dublin Core, RDA, MODS
- Data elements vary widely
  - Same element name, multiple meanings
- Level of description
  - Single site, collection of sites, seed URLs
- Scalability and limited resources



## **Best practices methodology**

- Analyze metadata standards & institutional guidelines
  - RDA (libraries), DACS (archives), Dublin Core (simplified)
- Evaluate existing metadata records "in the wild"
  - ArchiveGrid, Archive-It, WorldCat
- Identify dilemmas specific to web archiving

#### General finding: extreme inconsistencies in existing practice

- Incorporate findings from literature reviews
- Prepare data dictionary and report narrative

## WEB-SPECIFIC DILEMMAS

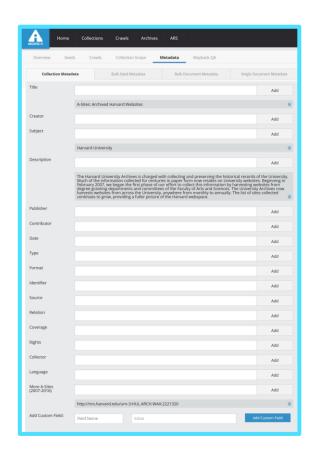


- Is the website creator/owner the ... publisher? author? subject?
- Should the **title** be ... transcribed verbatim from the head of the site? Edited to clarify the nature/scope of the site? Append e.g. "web archive" for a collection?
- Which dates are important/feasible other than capture dates?
   Beginning/end of the site's existence? Date of the content?
   Copyright?
- How should extent/size be expressed? 6.25 Gb? 300 websites?
   1 archived website? 1 online resource?
- Is the **host institution** that harvests and manages the archived content the repository? creator? publisher? selector?

- Is it important to clearly state that the resource **is a website**? If so, where? In the title? description? extent statement? all of these?
- Does **provenance** refer to ...the site owner? the repository that harvests and hosts the site? ways in which the site evolved?
- Does **appraisal** mean ...the reason the site warrants being archived? a collection of sites named by the repository? the parts of the site that were harvested?
- Which URLs should be included? Seed? access? landing page?

## THE ARCHIVE-IT METADATA INTERFACE

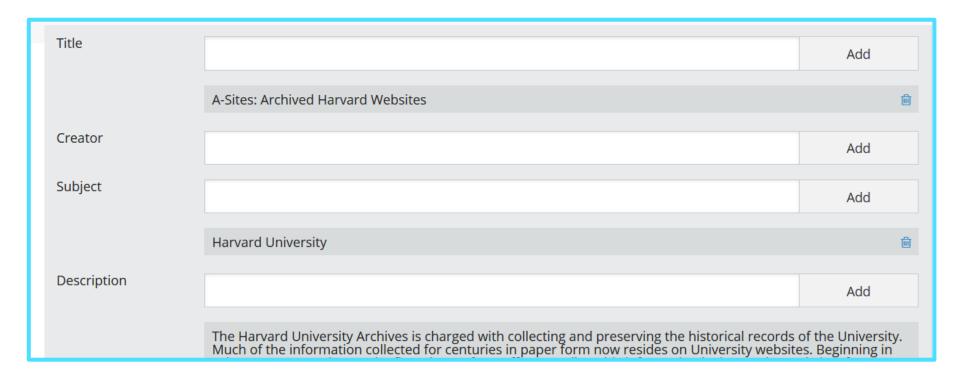




Archive-It, the most widely used web archiving platform, provides for application of DC metadata for collections and seeds



#### Detail of the Collection-level metadata editing interface

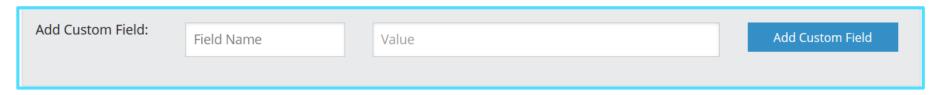




#### At the seed level, "grab title" can pull a title from HTML

Title	Add	Grab Title

#### Archive-It has support for non-DC fields





#### Bulk options include downloading all seed metadata

_	Overview	Seeds	Crawls	Collection Scope	Metadata	Wayback QA	
	Collectio	n Metadata		Bulk Seed Metadata	Bulk D	ocument Metadata	Single Document Metadata
	Add ODS Seed Metadata File  B Download Existing Seed Metadata						

A	A	В	С	D	
1	Creator	Title	Relation (x 12)	URL	Description (x2)
2	Harvard Law School	HLS 200	Harvard Law School	http://200.hls.harvard.e	Harvard Law School pr
3	Harvard University. Department of Africar	Department of African and Africa	Harvard University. Faculty o	http://aaas.fas.harvard.e	The Department of Af
4	Harvard University. Information Technolo	Harvard University Student Infor	Central administration	http://about.my.harvard	The Student Informati
5	Harvard University. Disability Services	Harvard University Disability Serv	Central administration	http://accessibility.harva	Harvard University Dis
6	Harvard University. Adams House	Adams House	Harvard University. Faculty o	http://adamshouse.harv	The Adams website pr
7	Harvard College (1780- ). Administrative B	Harvard College Administrative B	Harvard University. Faculty o	http://adboard.fas.harva	The Harvard College A
8	Harvard University. Advanced Leadership	Harvard University Advanced Lea	Harvard Medical School	http://advancedleadersh	The Harvard Universit
9	Harvard University. Accessible Education	Harvard University Accessible Ed	Harvard University. Faculty o	http://aeo.fas.harvard.e	The Accessible Educat
10	Harvard University. Center for African Stu	Harvard University Center for Afr	Harvard University. Faculty o	http://africa.harvard.edu	The Center for African



## RECOMMENDED BEST PRACTICES



### **WAM** data elements

Collector	Extent	Source of Description
Contributor *	Genre/Form	Subject *
Creator *	Language *	Title *
Date *	Relation *	URL
Description *	Rights *	

<sup>\* = 9</sup> of 14 element names/meanings match Dublin Core

## Data dictionary inclusion criteria

- Includes common elements used for identification and discovery of all types of resource (e.g., Creator, Date, Subject, Title)
- Other elements must have clear applicability to archived websites (e.g. Rights, Description, URL)
- Elements excluded that rarely (if ever) appear in guidelines and/or extant metadata records and have no web-specific meaning (e.g. audience, publisher, statement of responsibility)

#### Data element features

- Element name
- Definition
- Usage note
- Examples
- Crosswalk

#### Collector

Definition: The organization responsible for curation and stewardship of an archived website or collection.

Use **Collector** for the organization that selects the web content for archiving, creates metadata and performs other activities associated with "ownership" of a resource. Stated another way, this is the organization that has taken responsibility for the archived content, although the digital files are not necessarily stored and maintained by this organization (collections harvested using Archive-It are a prominent example).

No equivalent in Dublin Core.

## **Collector: Lifecycle activities**

Institutions involved in web archiving engage in a variety of activities during the lifecycle of archiving web content. We identified four activities performed by the institution that assumes responsibility for archiving web content:

- Selecting websites for archiving
- Harvesting the content of the designated seed URLs
- Creating and maintaining metadata to describe the content
- Making decisions about other aspects of collections management, including how the harvested files will be preserved and how will access be provided.

## **Collector: Examples**

Creator: Seattle (Wash.)

Title: City of Seattle Harvested Websites

Collector: Seattle Municipal Archives

-========

Title: Globalchange.gov

Contributor: U.S. Global Change Research Program

Collector: Federal Depository Library Program

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Creator: Association for Research into Crimes Against Art

Title: ARCAblog: promoting the study and research of art crime and cultural

heritage protection

Collector: New York Art Resources Consortium

## **Collector: Crosswalks**

Crosswalks		
Dublin Core	Contributor	
EAD	<repository></repository>	
MARC	524	
	852 subfield a	
	852 subfield b	
MODS	<location></location>	
schema.org	schema:OwnershipInfo	

## Source of description

Definition: Information about the gathering or creation of the metadata itself, such as sources of data or the date on which source data was obtained.

**Source of Information** is used to identify the source of all or some of the metadata, particularly for descriptions of single sites. Basic aspects of a website (creator name, title, etc.) may change significantly, but the responsible institution is unlikely to have the resources to become aware of changes, let alone update the metadata. Include the date on which the site was examined and the location from which the information was taken.

No equivalent in Dublin Core.

## Source of description: Examples

Description based on archived web page captured Sept. 22, 2016; title from title screen (viewed Oct. 27, 2016)

Title from home page last updated June 21, 2012 (viewed June 22, 2012)

Title from home page (viewed on Oct. 11, 2007)

Title from HTML header (viewed Feb. 16, 2006)

## Source of description: Crosswalks

Crosswalks	
Dublin Core	Description
EAD	<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>
MARC	588
MODS	<note></note>

schema.org	schema:description	
	schema:disambiguatingDescription	

## FORTHCOMING PUBLICATIONS



## Three simultaneous reports (autumn 2017)

- Best practices for descriptive metadata
  - With data dictionary

Send comments by August 4<sup>th</sup>!

- User needs
  - With annotated bibliography
- Tools
  - With evaluation grids

## Q&A



#### SAA Description Section 26 July 2017

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#### Because what is known must be shared.<sup>™</sup>





